

## Terms and Conditions for lucky winners to win TLL – Optimist series collection signed merchandise

By entering the contest Members – Spend of Rs. 6000 during the given period and get a chance to win TLL signed merchandise. (hereby known as offer). **There are 2 levels in this promotion**

### Offer

Level 1	Spend a cumulative of INR 6000 (Six Thousand Only) between till 31st March.	On completion of the two levels, 10 lucky winners will be picked and announced in the month of April 2021 who will be rewarded with signed merchandise from the style curators of The Label Life
Level 2	Buy any Starbucks merchandise before 31 <sup>st</sup> March	

### 1. Standard Terms

- This Offer is organized by Tata Starbucks Private Ltd. (Hereby known as “Starbucks India”).
- The Offer will be held from 1st February to 31st March 2021 Start Time 00:00 am (IST) End Time 23:59
- MSR Members across cities to receive the offer communication from Starbucks India.
- Offer is valid at all Starbucks stores in India on purchase of food, beverage & merchandise.
- Starbucks Prepaid Gift Card (hereby known as “Starbucks Card”) is not targeted towards, nor intended for use by, anyone under the age of 18. If you are below the age 18, you may only use Starbucks Card under the supervision of a parent or legal guardian who agrees to be bound by these Terms of Use.

### 2. Qualifying Criteria

- All MSR members will be a part of the offer.
- For new enrollments: Only those members who enrol on or before 31st March 2021, will be eligible for the offer.
- Once the member enrolls, he/she will have to complete the spent threshold on or before 31st March 2021 (23.59 pm) in the given period to qualify to win.
- The offer mechanics are as follows:
  - There are 2 levels in this offer which are determined by the amount the Customer spends with his registered/unregistered Starbucks Card during the promotion period. The Customer needs to fulfill the below criteria to avail the offer.

#### 1. Registered Starbucks Card/app:

- Customer will be eligible to win when (s)he spends a cumulative total of Rs. Six Thousand only in a single transaction or multiple transactions at a Starbucks store in India during the promotion period. For example, if Customer spends Rs 1000 in his/her first transaction (s)he will not qualify for the next level. However, the amount spent will count towards qualifying as (s)he spends a cumulative total of Rs.6000 Hence, when the Customer spends Rs.1000 in his/her next transaction, (s)he would qualify for the next level. This spent level has to be achieved by the customer on or before 31st March 2021.
- The member also needs to purchase one Starbucks branded merchandise before 31<sup>st</sup> March from a Starbucks store using their registered Starbucks card only.

### 3. Redemption Criteria

- On completion of both the spent level and SMS reply, the winners for this offer will be announced in April 2021.
- Only 10 winners will be selected under this offer.

- c) Winners will be intimated via SMS and Email with a link to fill in their address for receiving the signed TLL merchandise.
- d) Member should revert on the link with the address within 15 days of receipt of the SMS.
- e) The merchandise will then be couriered to the member on the given address.
- f) If a member fails to provide his address within 15 days, he/she will not receive the signed merchandise under this offer.

#### **4. Offer Rules and Regulations**

- a) By availing the Offer, the Customer agrees to be bound by the Offer Terms & Conditions, and the decisions of Starbucks India.
- b) Spent offer valid from **1st February to 31st March 2021**. Redemption of Starbucks for a month can be availed in the year starting October 2019 (1<sup>st</sup> Oct 2019- 31<sup>st</sup> September 2020)
- c) Member should also purchase a Starbucks branded merchandise using their registered Starbucks card.
- d) Starbucks India reserves the right to select 10 winners of this contest basis a random selection process and the decision shall be final and binding on the winners.
- e) Starbucks India reserves its right to select and declare or not to declare the Winners if no Participant has submitted entries up to the satisfaction of Starbucks India. Decision of Starbucks India in this regard is final and no correspondence in this regard will be entertained.
- f) Starbucks India reserves the rights at any point of time to alter the Terms & Conditions of the Offer or cancel any Offer if it is no longer able to run the Offer due to reasons beyond its control, subject to state legislation.

#### **5. Copyright and Intellectual Property**

- a) Nothing contained herein shall be construed as conferring by implication, estoppels or otherwise any license or right under any patent or trademark of Starbucks India or any third party. Except as expressly provided above, nothing contained herein shall be construed as conferring any license or right under any Starbucks India copyright.
- b) Should any viewer of a Starbucks India published document respond with information related to this Offer and shall include feedback data such as questions, comments, suggestions, or the like regarding the content of any such Starbucks India material, such information shall be deemed to be non-confidential and we shall have no obligation of any kind with respect to such information and shall be free to reproduce, use, disclose, and distribute the information to others without limitation. We shall be free to use any ideas, concepts, know-how or techniques contained in such information for any purpose whatsoever including but not limited to developing, manufacturing and marketing products incorporating such information.

#### **6. VARIATION**

- a. Starbucks India reserves the right to amend, delete or add to the Terms and Conditions of the Offer at any time without giving any prior notice to any party.

**7. Governing Laws & Jurisdiction**

- a) All applicable laws of India and regulations shall apply to this Offer.
- b) In case of dispute this Offer shall be governed and construed in accordance with Indian laws and are subject to the exclusive jurisdiction of Competent Courts at Mumbai only.

**8. CONFIDENTIALITY**

- a) Any Customer's Personal Data provided by Customer to Starbucks India in connection with the Offer shall be kept confidential except to any activities mentioned thereto. Starbucks India shall take all reasonable precautions to preserve the integrity and prevent any corruption or loss, damage or destruction of Customer Personal Data.
- b) The Starbucks India Privacy Policy resides here:

<http://www.starbucks.in/card/learn-more/privacy-policy>

**9. CONTACT FOR CLARIFICATION**

- a) For information/clarification/queries, please contact us at mailto: [customercare@tatastarbucks.com](mailto:customercare@tatastarbucks.com) with your query clearly mentioned as the subject of your e-mail.