

Terms and Conditions – Mastercard Promotion

By entering the MasterCard Contactless Payments Offer (hereby known as “Promotion”), you (hereby known as “Customer”) agree to the following terms and conditions;

1. Standard Terms

- a) This Promotion is organized by Tata Starbucks Private Ltd. (Hereby known as “**Starbucks India**”).
- b) The Promotion will be held from 13th February to 31st March, 2020 ("Promotion Period"): commencing from 00:00 am (IST) on 13th February, 2020 and ending at 11:59 pm (IST) on 31st March, 2020

2. Qualifying Criteria

- a) Offer valid at all Starbucks Coffee locations in India
- b) Valid until 31st March at all Starbucks Stores
- c) This promotion will be applicable only on Mastercard Contactless Payments Only
- d) This promotion is not valid on International Mastercard.**
- e) Any Starbucks offer can be clubbed with Mastercard Contactless Payments offer.
- f) Customer must visit Starbucks store to get the discount
- g) Offer is not valid on online reload
- h) Customer can get discount of Maximum rupees INR 100
- i) Offer will be applicable up to 1 transactions per customer per week
- j) Offer is not applicable if transacting through Starbucks Cards and Starbucks Mobile App
- k) Discount amount will reflect on charge slip not on the invoice
- l) This offer will be applicable to only Pinelabs connected EDC machine and not on the Manual EDC Machine. If EDC machine is not working then discount will not be applicable.
- m) If customers Load Starbucks card than also he/she will get 20% off on Load
- n) Starbucks India has the right to amend the Rules and Terms and Conditions of the Promotion at any time without prior notice and/or reason.

3. Promotion Rules and Regulations

- a) By participating in the Promotion, Customer agrees to be bound by the Promotion Terms & Conditions, and the decisions of Starbucks India.
- b) Starbucks India reserves the rights at any point of time to alter the Terms & Conditions of the Promotion or any prizes offered or cancel any Promotion if it is no longer able to run the Promotion due to any reasons beyond its control, and as per applicable laws and regulations in India.

4. Copyright and Intellectual Property:

- a) Nothing contained herein shall be construed as conferring by implication, estoppels or otherwise any license or right under any patent or trademark of Starbucks India or any third party. Except as expressly provided above, nothing contained herein shall be construed as conferring any license or right under any Starbucks India copyright.
- b) Should any viewer of a Starbucks India published document respond with information related to this Promotion and shall include feedback data such as questions, comments, suggestions, or the like regarding the content of any such Starbucks India material, such information shall be deemed to be non-confidential and we shall have no obligation of any kind with respect to such information and shall be free to reproduce, use, disclose, and distribute the information to others without limitation. We shall be free to use any ideas, concepts, know-how or techniques contained in such information for any purpose whatsoever including but not limited to developing, manufacturing and marketing products incorporating such information.

5. DISQUALIFICATION

- a) Starbucks India reserves the right at its sole discretion to disqualify any individual that it determines to be tampering with the entry process or the operation of the Promotion, to be acting in breach or potential breach of these Promotion Terms and Conditions. No correspondence shall be entertained. Starbucks India further reserves the right to cancel, modify, suspend or delay the Promotion in the event of unforeseen circumstances beyond its reasonable control.
- b) Submissions which do not relate to the topic will be automatically disqualified by Starbucks India. Entries shall not contain any material and/or statement which violates or infringes in any way upon the rights of others which is unlawful, threatening, abusive, defamatory, invasive of privacy or publicity rights, vulgar, obscene, profane, indecent or otherwise objectionable, which encourages conduct or is conduct that would constitute a criminal offense, gives rise to civil liability

or otherwise violates any applicable law. Entries failing to comply with this provision will be disqualified without prior notification.

6. VARIATION

- a) Starbucks India reserves the right to amend, delete or add to the Terms and Conditions of the Promotion at any time without giving any prior notice to any party.
- b) All applicable laws of India and regulations shall apply to this Promotion.
- c) In case of dispute this Promotion shall be governed and construed in accordance with Indian laws and are subject to the exclusive jurisdiction of Competent Courts at Mumbai only.

7. CONFIDENTIALITY

- a) Any Customer's Personal Data provided by Customer to Starbucks India in connection with the Promotion shall be kept confidential except to any activities mentioned thereto. Starbucks India shall take all reasonable precautions to preserve the integrity and prevent any corruption or loss, damage or destruction of Customer Personal Data.
- b) The Starbucks India Privacy Policy resides here: <http://www.starbucks.in/about-us/company-information/online-policies/privacy-statement>.

8. CONTACT FOR CLARIFICATION

- a) For information/clarification/queries, please contact us at customercare@tatastarbucks.com with your query clearly mentioned as the subject of your e-mail.