

Terms and Conditions – Siliguri New Store Inaugural Offer

Tata Starbucks Private Limited “Starbucks India” is carrying out the “**Starbucks FastTrack to Green membership on spends of INR 500 instead of INR 1500/-**” (hereby known as “**Offer**”) Any person availing of this offer (“Customer”) is subject to the following terms and conditions:

1. Standard Terms

- a) This Offer is organized by Tata Starbucks Private Ltd. (Hereby known as “**Starbucks India**”).
- b) The Offer will be valid from 24th December, 2021 commencing at Time 00:00 am (IST) to 23rd January 2022 till 11:59 pm (IST)/Day end (“**Promotion Period**”).
- c) Offer will be applicable only for new customers from 24th Dec. 2021 – 23rd Jan. 2022 in Siliguri new store only.
- d) Members to use their registered Starbucks Card or Starbucks India mobile app to collect Stars on their orders.
- e) This offer cannot be clubbed with any other offer.
- f) This offer is applicable on Ready to Drink/Ready to Eat menu.
- g) Valid only in City Centre, Siliguri store in India.
- h) The offer is applicable on Mobile Order & Pay.
- i) The offer is not available on delivery platform like Zomato, Swiggy, Scootsy, Dotpe and Paytm.
- j) Starbucks India has the right to amend the Rules and Terms and Conditions of the Offer at any time without prior notice and/or reason.
- k) Once the member is upgraded to Green tier, they will get the following benefits: Free Birthday Beverage, Free Beverage Customisation, Free Size Upgrade on Featured Beverage & Free tall Beverage on a purchase of 250g Whole bean.
- l) Tier will be upgraded within 72 working hours post the end of the tactic.
- m) By availing of the Offer, Customer agrees to be bound by these Terms & Conditions, and the decisions of Starbucks India.
- n) Starbucks India reserves the rights at any point of time to alter or withdraw the offer.
- o) All applicable laws of India and regulations shall apply to this offer.
- p) For information/clarification/queries, please contact us at customer-care@tatastarbucks.com with your query clearly mentioned as the subject of your e-mail.
- q) The offer is only for one month from the date of the launch of the new store and will not be extended for any reason.

1. Qualifying Criteria

- a. Offer will be only for new registrations in to the My Starbucks Rewards program.
- b. Offer is only applicable on transactions done using the My Starbucks Rewards program registered card or Starbucks India Mobile App or Mobile Order & Pay.

2. Offer Rules and Regulations

- a. By availing the Offer, the Customer agrees to be bound by the Offer Terms & Conditions, and the decisions of Starbucks India.
- b. The Offer is valid from 24th December 2021 – 23rd January 2022.
- c. Offer is valid on Limited time offerings, Ready to Drink/Ready to Eat menu.
- d. Offer is valid on Mobile Order & Pay.
- e. Starbucks India reserves the rights at any point of time to alter the Terms & Conditions of the Offer or cancel any Offer if it is no longer able to run the Offer due to reasons beyond its control, subject to state legislation.
- f. Post the end of the offer, Green tier maintenance spend will be at INR 1500 again.

3. Copyright and Intellectual Property

- a. Nothing contained herein shall be construed as conferring by implication, estoppels or otherwise any license or right under any patent or trademark of Starbucks India or any third party. Except as expressly provided above, nothing contained herein shall be construed as conferring any license or right under any Starbucks India copyright.
- b. Should any viewer of a Starbucks India published document respond with information related to this Offer and shall include feedback data such as questions, comments, suggestions, or the like regarding the content of any such Starbucks India material, such information shall be deemed to be non-confidential and we shall have no obligation of any kind with respect to such information and shall be free to reproduce, use, disclose, and distribute the information to others without limitation. We shall be free to use any ideas, concepts, know-how or techniques contained in such information for any purpose whatsoever including but not limited to developing, manufacturing and marketing products incorporating such information.

4. VARIATION

- a. Starbucks India reserves the right to amend, delete or add to the Terms and Conditions of the Offer at any time without giving any prior notice to any party.

5. Governing Laws & Jurisdiction

- a. All applicable laws of India and regulations shall apply to this Offer.
- b. In case of dispute this Offer shall be governed and construed in accordance with Indian laws and are subject to the exclusive jurisdiction of Competent Courts at Mumbai only.

6. CONFIDENTIALITY

- a. Any Customer's Personal Data provided by Customer to Starbucks India in connection with the Offer shall be kept confidential except to any activities mentioned thereto. Starbucks India shall take all reasonable precautions to preserve the integrity and prevent any corruption or loss, damage or destruction of Customer Personal Data.
- b. The Starbucks India Privacy Policy resides here:
<https://www.starbucks.in/card/learn-more/privacy-policy>

7. CONTACT FOR CLARIFICATION

- a. For information/clarification/queries, please contact us at customercare@tatastarbucks.com with your query clearly mentioned as the subject of your e-mail.